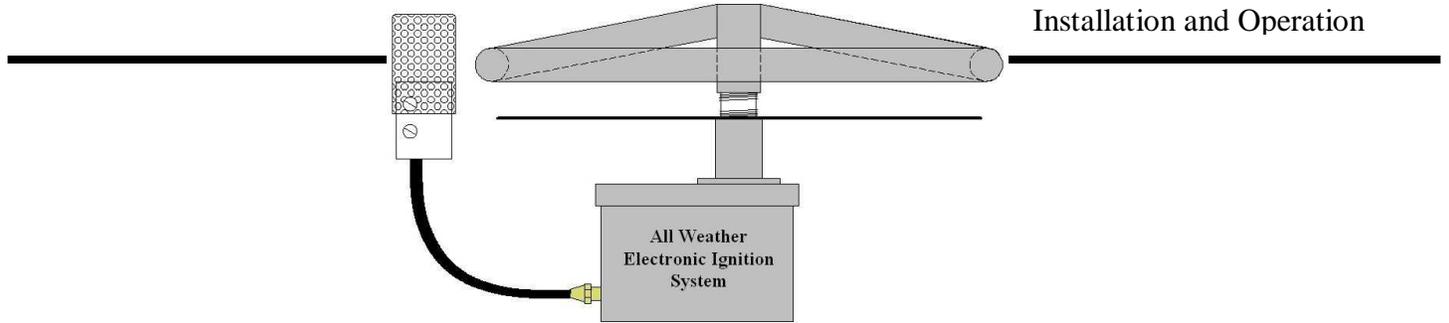


# Owner's Manual

Installation and Operation



### CAUTION – DO NOT DISCARD THIS MANUAL

- Important Operating and Maintenance Instructions included.
- Read, understand & follow these instructions for safe installation & operation
- Leave this manual with party responsible for use and operation
- Ensure proper drainage in fire feature to allow water to drain

- Installation must conform with local codes or, in the absence of local codes, with the *National Fuel Gas Code, ANSI Z223.1*.
- The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the *National Electric Code, ANSI/NFPA 70*. (If applicable)

**WARNING:** If the information in these instructions is not followed exactly, a fire may result causing property damage, personal injury or death

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this appliance.
- **WHAT TO DO IF YOU SMELL GAS**
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

**WARNING:** Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Read the installation, operating and maintenance instructions thoroughly before installing or servicing this equipment.

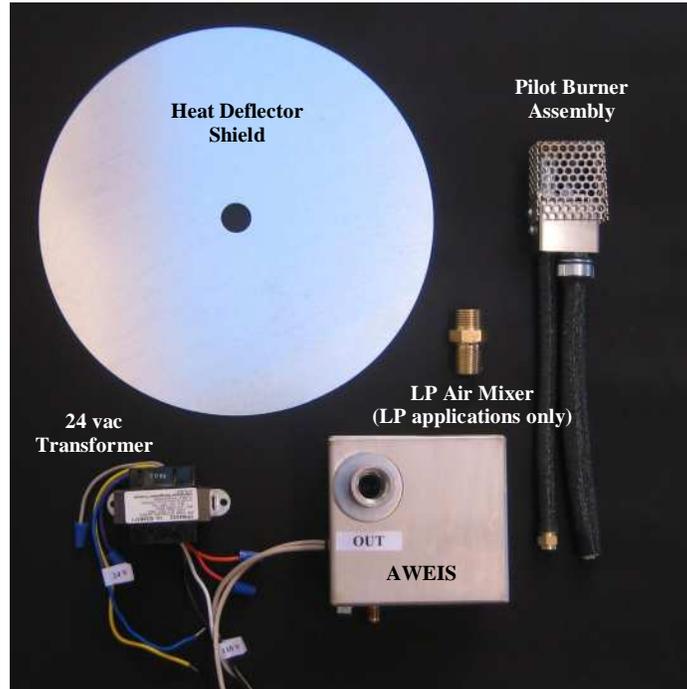
**WARNING: FOR OUTDOOR USE ONLY**

For Use With NATURAL Or LP GAS Only  
NO SOLID FUELS TO BE USED WITH THIS SYSTEM

## Inspect the Appliance and Components

### **Warning**

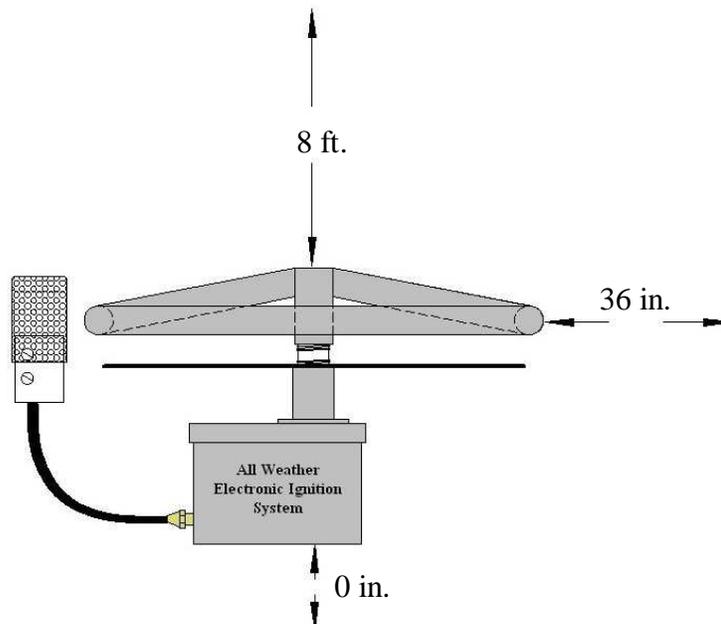
- Do NOT install damaged components**
- Do NOT install incomplete components**
- Do NOT install substitute components**



## Clearances

### **WARNING – FIRE RISK**

Provide Adequate Clearance from Combustibles as shown below



## **Gas Information**

Fuel – Before making gas connections ensure appliance being installed is compatible with the available gas type.

Gas Pressure – Proper Input Pressures are required for optimum appliance performance. Gas line sizing requirements need to be made following NFPA51.

### **Pressure Requirements for Appliance (Natural Gas or Propane)**

**Minimum Inlet Pressure: 0.25 psi**

**Maximum Inlet Pressure: 2.0 psi**

Gas Connection – Have the gas supply line installed in accordance with local building codes, if any. If not, follow ANSI 223.1. Installation should be done by a qualified installer approved and/or licensed as required by the locality.

**Note: A listed manual gas shutoff device must be installed prior to the location of the appliance**

Startup – A small amount of air will be in the gas supply lines. When first lighting appliance it will take a short time for air to purge from lines. Subsequent lighting of the appliance will not require such purging.

## **WARNING**

### **Check for Gas Leaks after installation complete**

- Check all fittings and connections
- Do not use open flame to check for leaks
- Check for leaks with a commercially available, non-corrosive leak check solution

## **Electrical Information**

Note: The 24 volt transformer supplied is to be located in a remote location away from the fire feature in an approved weatherproof electrical junction box and installed in accordance with local codes.

### **Recommended Wire Size**

No less than 12 gauge wire for all installations

Note: There are numerous electrical devices that can be used to turn the fire feature on and off. Devices such as wall switches and remote control devices that are used should be UL listed and approved devices for turning high voltage (110 v electrical power) on and off. This high voltage electrical power shall be connected to the supplied 24 volt AC transformer by a qualified electrical installer.

## Installation

1. In the photo at right there is a bowl with both a gas nipple and an electrical conduit stubbed up inside the bowl. In this photo the gas line is centered whereas the electrical is off center. It is acceptable to stub both gas and electrical in the center.

NOTE: Drainage MUST be provided in the bottom of the bowl. The holes in the bowl at right are oversized for both the gas and electrical due to the fact these holes also serve as drain holes as well.



2. Apply an acceptable pipe dope to the gas nipple and thread the AWEIS on to the gas line as shown in the photo at right.

NOTE: Leak Test – it is highly recommended to perform a gas leak test at this point in the install. Turn on the gas supply and then, using a soapy water solution spray the bottom of the AWEIS where it is connected to the gas line to ensure no leaks exist.



3. Electrical Connections. In the photo at right the wires protruding from the AWEIS has been connected to the two wires from the electrical conduit using appropriate sized wire nuts.

NOTE: It is not required but it is recommended to fill the wire nuts with either dielectric grease or silicone prior to installing the wire nut. This will ensure a weatherproof electrical connection.



4. On the side of the AWEIS there are two connections for the Pilot Burner Assembly as shown in the photo at right. The white 'quick connect' is the electrical connection and the brass plumbing fitting is the gas connection. There is a label next to these connections, "Attach Pilot Burner Here".



5. The photo at right shows the AWEIS after the Pilot Burner Assembly has been connected.

NOTE: The electrical connection for the Pilot Burner Assembly is a shaped connection thereby ensuring it can only be connected the correct way. On the Pilot Burner Assembly side of the connection there is a locking clip on the quick connect that will 'lock' the connection in place. Therefore after making the connection lightly tug on the connection to ensure it is in fact 'locked' in place.



6. When ordering the AWEIS you must specify what type of gas will be used; natural or LP gas. When using Natural Gas the final configuration of the AWEIS will be as shown at right. When using LP (propane) a brass air mixer will be included with the AWEIS which is to be installed as shown at right.

NOTE: The brass air mixer has an orifice that has been sized based on the size of the fire ring. All brass air mixers are labeled indicating the size fire ring it has been configured for. If the fire ring you are using is different than the labeling on the air mixer – DO NOT USE IT. Please call for further assistance.



**Natural Gas Configuration**

**Propane Configuration**

7. Install the Heat Deflector Shield as shown at right.

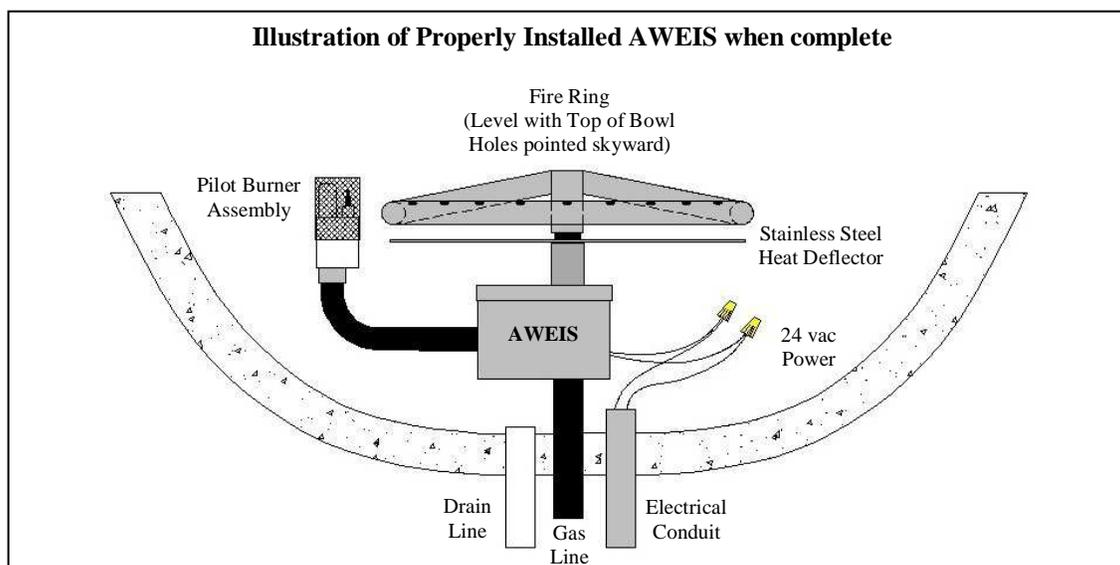


**Heat Deflector Shield  
(Natural Gas Configuration)**

**Heat Deflector Shield  
(LP Configuration)**

8. Install the Fire Ring. When installing the fire ring for Natural Gas you will have to supply the pipe nipple for the outlet of the AWEIS. The length of the pipe nipple will depend on how high you want the fire ring to be positioned in your fire feature. When using LP gas, you can either thread the fire ring directly on to the brass air mixer or you can add a coupling to it to then extend further up by adding an additional pipe nipple.

NOTE: At right there are two photos showing two different size fire rings. In the top photo the Pilot Burner is positioned 'outside' the fire ring. When using larger fire rings, as shown in the bottom photo, positioning the Pilot Burner 'outside' the outer ring is not possible due to the length of the Pilot Burner. When using larger fire rings positioning the Pilot Burner 'inside' two rings is acceptable as shown at bottom right.



## Acceptable Media for Fire Features

### WARNING

Do not use any other material as filler/topping media inside fire features other than those listed below. Using improper media inside a fire feature could result in damage to property or injury to persons nearby due to media 'popping' or 'exploding' due to heat

### List of Acceptable Media for Fire Features

Lava Rock (or other Igneous Rock) NO LARGER THAN 3" in diameter  
Fireglass approved for use in fire features  
Man made stone for use in fire features (Refractory Material)

### Installation Note

The use of media inside fire features is recommended due to the fact it enhances the look of the fire feature but also improves its performance by forcing the gas emanating from the burner element to mix as it passes through the media. This 'mixing' of gases creates an even flame throughout the feature and helps spread the flame from the Pilot Burner throughout the burner element quicker than when there is no media. **Recommended thickness of the media above the burner element is NO MORE than 2"**. Due to the fact the Pilot Burner must be partially exposed to oxygen in order to ignite the pilot flame during start up **DO NOT COMPLETELY COVER THE PILOT BURNER**. When installation of the media is complete the top of the Pilot Burner Protective Cover should be visible.

## LP Gas Installation Considerations

Due to the fact LP (Propane) Gas is different from natural gas there are some slight differences in the installation procedures. These differences are listed here:

- 1. Installation of an Air Mixer.** Propane is a much more potent fuel when compared to natural gas. For this reason an Air Mixer is installed in the inlet of the burner element to lean out the gas. The orifice inside the Air Mixer is sized for the burner element so when ordering your Fire Module be sure to indicate the size/type burner element you will be using with the Fire Module.
- 2. Drainage/Venting of the bottom of the Fire Feature.** Unlike natural gas, LP gas is heavier than air. Because it is heavier than air any 'unburned' LP gas will likely go to the bottom of the fire feature. Without proper drainage/venting at the bottom of the fire feature LP gas will collect in the bottom of the fire feature and WILL cause a very hazardous situation. For this reason either a drain line that ends in open air or venting at the bottom of the fire feature **MUST** be installed to allow any unburned LP gas to escape from the bottom of the fire feature thereby eliminating the hazard.
- 3. Depth of Media on top of the Burner Element.** It is **HIGHLY** recommended you use as little media **ON TOP** of the Burner Element in a LP gas fire feature. The less media there is on top of the burner element the less obstructions there are which could prevent LP gas from being ignited at the top of the fire feature. By reducing the depth of the media you have reduced the chance of unburned LP gas from going to the bottom of the fire feature.

## **Operating Instructions**

### **WARNING**

Do NOT use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

### **WARNING**

Fire Risk / Burn Risk / HOT! DO NOT TOUCH  
SEVERE BURNS MAY RESULT - CLOTHING IGNITION MAY RESULT

- Keep Children away.
- CAREFULLY SUPERVISE children in same area as the appliance.
- Alert children and adults to hazards of high temperatures.
- Clothing or other flammable materials should not be hung from the appliance or placed on or near the appliance.

### **WARNING**

The appliance should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required as necessary.  
It is imperative that control compartment, burners and circulating air passageways of the appliance be kept clean.

### **Caution**

**It is NOT recommended outdoor fire features be operated when wind exceeds 25 mph**

### **Lighting Instructions**

Note: Before operating appliance ensure the manual gas shutoff valve is open.

1. Prior to turning appliance on visually inspect fire feature to ensure debris such as leaves or other combustible material has not collected inside the feature which could burn and emit embers once the fire feature is turned. Also ensure any person standing close to the fire feature is aware you will be turning the fire feature on prior to actually turning it on.

2. Turn fire feature on by turning on the electrical device used to power the fire feature.

#### Sequence of Operation during Ignition

- Power is applied
- Hot Surface Igniter (Glow Plug) becomes hot and Pilot Gas Valve opens
- Within 10 seconds of power application Pilot Flame should be visible (at night only)
- Within 10 seconds of Pilot Flame Ignition burner element (fire ring/burner bar) should ignite

3. Turn fire feature off by turning off the electrical device used to power the fire feature.

## Troubleshooting

### **I installed the Electronic Ignition System, turned it on and nothing happened**

When this occurs it is usually due to an electrical wiring / power issue. Check all your electrical connections thoroughly to ensure all wires at the transformer and inside the fire feature are connected properly. If it appears all wiring is connected properly, disconnect the wires at the fire feature, attach a Multimeter to the wires to confirm a minimum of 24 volts when the fire feature is turned on. If you determine that you do not have a minimum of 24 volts at the fire feature conduct the same test at the transformer to ensure the transformer is in fact producing a minimum of 24 volts. If you do have a minimum of 24 volts at the fire feature contact us for further assistance.

### **I installed the Electronic Ignition System, turned it on and I can see the glow plug glowing orange and I can hear gas flowing but it will not ignite.**

There are two possible causes to this problem; **Air in the Gas Line** or not enough **Electrical Current** to the fire feature.

**Air in the Gas Line.** If a new gas line was installed and the air was never purged from it prior to installing the Electronic Ignition System then it may take several times of turning the fire feature on and off before the air is purged from the gas line. Here is how our system works; after you turn it on the glow plug will come on first followed by the Pilot Gas Valve opening 4 seconds later. For the next 180 seconds (3 minutes) the glow plug will cycle on and off every 30 seconds while the Pilot Gas Valve will remain on the entire time. Therefore if you are attempting to purge air from the gas line, turn the system on and leave it on for approximately 3 minutes. Then turn it off and then back on (no need to wait to turn it back on). Let the system run for another 3 minutes. Usually when purging air from a new gas line you will need to cycle the power several times as described above before gas begins to flow. If at any point you smell gas but still don't have ignition, attempt to light the Pilot flame with a handheld lighter. If the flame ignites when you light it by hand, go to the section below, "Electrical Current".

**Electrical Current.** If you have determined that air in the gas line is not the problem then most likely the failure to ignite is due to the fact the glow plug is not getting hot enough to ignite the gas. The reason a glow plug will not get hot enough is due to the fact it is not getting enough 'amps'. Often times when troubleshooting electricians will check the electrical power and when they see they have a minimum of 24 volts they think everything is fine electrically so there must be a problem with the Electronic Ignition System. The problem is not due to the volts but rather the amps. The number of amps reaching the fire feature is heavily dependent on the gauge wire used between the transformer and the fire feature. Our Install Instructions require no less than 12 gauge wire be run for all fire features. Often times we learn that in many cases less than 12 gauge wire has been used and herein lies the cause of the problem.

Here is how you check to determine if enough Electrical Current (amps) are getting to the fire feature:

1. CAUTION: Turn off the gas supply prior to the next step.
2. Using a clamp on ammeter, clamp the ammeter around one of the wires providing power to the Electronic Ignition System.
3. Turn the fire feature on.
4. The amps you should see will range between 1.4 to 1.6 amps initially. Four seconds after being turned on the amps will jump to approximately 2.0 amps.

If you do not see the amps listed above AND the wire gauge used was less than 12 gauge wire – change the wiring. Otherwise contact us for further assistance.

### **I turned the Fire Feature off but I still see small flames emanating from the fire feature.**

Turn the fire feature on, let the main fire ring light and then turn it off again – do this several times. Small pieces of debris from the gas line can get caught in the main or pilot valve thereby preventing it from closing all the way. This will sometimes happen with a new gas line. By cycling power you can often times dislodge the debris. If cycling power does not rectify the problem, turn the gas off using the manual gas shutoff and contact us for further assistance.